I believe that every recipient of 911 calls must be required to have a published "standard" telephone number (NPA/NXX-9999) and that number must work with all permissible telecommunications equipment. i.e., it must provide "answer supervison" and any other facility needed to allow the public to call it should the "911" facility not be available or useable in a particular circumstance.

Also, I believe that where a cell tower is near an agency border, but a carrier is able to identify a call location as coming from one agency's jurisdiction or another, no agency should be permitted to make an agreement directing all calls received at a particular tower be directed to another agency.

I have specific examples of both problems with the Nassau County (NY) Police Department in the village of Valley Stream.